Toll Free (USA/Canada): **1-888-LINUX-HOST**

International: [**+1 734-222-4678**](tel:%2B1%20734-222-4678)

[Support Center](https://my.a2hosting.com/) [Billing Services](https://my.a2hosting.com/) [Contact Us](http://www.a2hosting.com/contact)

Your new account has been created and you can find the information below. Please note that it may take up to 24 hours for your domain to become internet accessible. If after 24 hours from the date on this email your domain is still not available, please open a ticket through [My A2 Hosting](http://my.a2hosting.com).

A dedicated IP is required in order to install an SSL certificate for your site. If you need a dedicated IP for your site and did not request it upon signup, you may request one through [this form](https://www.a2hosting.com/support-form/dedicated-ip).

If you're new to setting up a website, see our [Quick Start Guide](http://my.a2hosting.com/knowledgebase.php?_m=knowledgebase&_a=viewarticle&kbarticleid=304) for helpful instructions.

**Please log on to Site Administrator (cPanel) to change your password for security purposes. Account access information is provided below.**

|  |  |
| --- | --- |
| Package Details | |
| **Package** | Executive Web Hosting |  |
| **Billing Cycle** | Annually |  |
| **Domain Name(s)** | [campuswave.ca](http://campuswave.ca) |  |
| **Dedicated IP** | None |  |
| Account Details | |  |
| **Domain** | [campuswave.ca](http://campuswave.ca) |  |
| **Website URL** | <http://www.campuswave.ca/> or <http://campuswa.www62.a2hosting.com/> |  |
| Site Administration | |  |
| **Site Administration (cPanel) URL** | <http://www.campuswave.ca/cpanel> or <http://www62.a2hosting.com/cpanel> |  |
| **Site Admin Username** | campuswa |  |
| **Site Admin Password** | 25t9ewWy0V |  |
| FTP | |  |
| **FTP Address** | [ftp.campuswave.ca](http://ftp.campuswave.ca) or [campuswa.www62.a2hosting.com](http://campuswa.www62.a2hosting.com) |  |
| **FTP Username** | campuswa |  |
| **FTP Password** | 25t9ewWy0V |  |
| E-Mail | |  |
| **Webmail URL** | <http://www.campuswave.ca/webmail> or [http://www62.a2hosting.com/webmail](http://www.www62.a2hosting.com/webmail) |  |
| Please note that any additional email accounts created will need to use the format '[username@campuswave.ca](mailto:username@campuswave.ca)' as their Webmail login name. **Do not rely on the default cPanel username for email**, you need to create a full email account in addition to the default cpanel account. This is done in the 'Email' section of the cPanel interface. | |  |
| **POP / POP-SSL / IMAP / IMAP-SSL Incoming E-Mail Server** | [mail.campuswave.ca](http://mail.campuswave.ca) |  |
| Accounts that you create will need to use the format '[username@campuswave.ca](mailto:username@campuswave.ca)' as their POP login name. | |  |
| **SMTP / SMTP-SSL Outgoing E-Mail Server** | [mail.campuswave.ca](http://mail.campuswave.ca) |  |
| The **SMTP** server requires **authentication**. The username and password are the same as your POP accounts'. You will need to enable this in your email client. In Outlook this setting is in the advanced properties of the email account. | |  |
| DNS Nameserver Information | |  |
| [**ns3.a2hosting.com**](http://ns3.a2hosting.com) | 216.119.143.2 |  |
| [**ns4.a2hosting.com**](http://ns4.a2hosting.com) | 67.18.111.125 |  |
| SSH | |  |
| Applies only for accounts that include SSH shell access. | |  |
| **SSH Address** | [a2s62.a2hosting.com](http://a2s62.a2hosting.com) |  |
| **SSH Port** | 7822 |  |
| **SSH Username** | campuswa |  |
| **SSH Password** | 25t9ewWy0V |  |

|  |  |
| --- | --- |
| A2 Hosting Links | |
| **Additional Services**  [A2 Hosting Affiliate Program](http://www.a2hosting.com/services/affiliate-program/) [A2 Hosting Resource Center](http://www.a2hosting.com/resource-center/) [Exclusive Promotional Offers](http://www.a2hosting.com/promotions/) | **Ways to Follow A2 Hosting**  [Adventures In Hosting](http://www.a2hosting.com/blog/) [A2 Hosting Community](http://community.a2hosting.com/) [A2 Hosting on Facebook](http://www.facebook.com/pages/Ann-Arbor-MI/A2-Hosting/288254057096?ref=ts) [A2 Hosting on Twitter](http://twitter.com/a2hosting) |  |
|  | |  |

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## Order Confirmation

**IMPORTANT:** Hosting package setup or other product setup will not take place until we have received payment.  Payment by Check, Money Order or PayPal eCheck may require additional time to process. For fast activation, we recommend that you use an instant payment method such as PayPal or Credit Card.  Please login to [My A2 Hosting](http://my.a2hosting.com/) to pay any outstanding invoices immediately.

**Your will receive account information within 24 hours of receipt of payment.**

We have received your order and will be processing it shortly. The details of the order are below:

Order Number: **1013827013**

Product/Service: Web Hosting - Executive Web Hosting  
Domain: [campuswave.ca](http://campuswave.ca)  
First Payment Amount: $83.58 USD  
Recurring Amount: $119.40 USD  
Billing Cycle: Annually  
  
Domain Registration: Register  
Domain: [campuswave.ca](http://campuswave.ca)  
First Payment Amount: $18.95 USD  
Recurring Amount: $18.95 USD  
Registration Period: 1 Year/s  
+ DNS Management  
+ Email Forwarding  
  
Total Due Today: $102.53 USD

If you have not heard from us within 24 hours, please check your bulk mail folder and then contact support at [My A2 Hosting](http://my.a2hosting.com) for assistance. Please quote your order reference number and domain name if you wish to contact us about this order.